

GENERAL CONDITIONS OF THE WARRANTY FOR REPAIRS AND SPARE PARTS

1.- ALVAREZ REDONDO, S.A. warrants the spare parts and the repairs carried out against all manufacturing defects. This warranty shall always be executed through the first Buyer in the supply chain, who is obliged to act as intermediary, (hereinafter referred to as the Buyer).

2.- Coverage period: 6 (six) months, from the date of issuance of the purchase invoice for the replacement or repair.

3.- Upon receipt of the replacement or repaired equipment, it must be checked that it is free of damage or defects, noting any incident on the delivery note and communicating it to the manufacturer with immediate effect.

4.- In the event that the Buyer notifies Ortoalresa the need to execute the warranty on the spare part or the repaired equipment, and after prior authorization, the defective product must be made available to the manufacturer. The warranty must be executed at Ortoalresa's warehouse at the following address:

Calle Los Frailes 121
Polígono Industrial Los Frailes
28814 Daganzo-Madrid-España

The shipping costs derived from the shipment to Ortoalresa shall initially be paid by the Buyer.

5.- This warranty WILL NOT COVER breakdowns that, in the opinion of the Ortoalresa Technical Service, were caused by:

- improper installation,
- misuse or inappropriate use,
- manipulations carried out by people outside the Ortoalresa Technical Service, during this warranty.

Liability for normal wear and tear is excluded.

A spare part is considered out of warranty if it is installed in a device for which it has not been assigned according to the supplied serial number of this device.

6.- Any recognition of compensation for direct or indirect damages of any nature suffered by people or things is expressly excluded.

7.- For more detailed information about the conditions of the Warranty for repairs and spare parts, please check our ["General Terms and Conditions of Sale and Services"](#)