

## GENERAL CONDITIONS OF THE WARRANTY FOR ORTOALRESA PRODUCTS

1.- ALVAREZ REDONDO, S.A. warrants this equipment for any manufacturing defect in both materials and workmanship. This warranty shall always be executed through the first Buyer in the supply chain, who is obliged to act as intermediary, (hereinafter referred to as the Buyer).

2.- The coverage of this warranty is on the spare parts necessary for the repair.

3.- Coverage period: 24 (twenty-four) months, from the date of issuance of the purchase invoice.

4.- Upon receipt of the merchandise, it must be checked that it is free from damage or defects, noting any incident on the delivery note and communicating it to the manufacturer with immediate effect.

5.- In the event that the Buyer notifies Ortoalresa the need to execute the warranty and after prior authorization, the defective product must be made available to the manufacturer. The warranty must be executed at Ortoalresa's warehouse at the following address:

Calle Los Frailes 121  
Polígono Industrial Los Frailes  
28814 Daganzo-Madrid-España

The shipping costs derived from the shipment to Ortoalresa shall be paid by the Buyer.

6.- This warranty WILL NOT COVER breakdowns that, in the opinion of the Ortoalresa Technical Service, were caused by:

- improper installation,
- misuse or inappropriate use,
- manipulations carried out by people outside the Ortoalresa Technical Service, during this warranty.

Liability for normal wear and tear is excluded.

Any device whose manufacturing number has been removed or altered is considered out of warranty

7.- Any acknowledgment of compensation for direct or indirect damages of any nature suffered by people or things is expressly excluded.

8.- The warranty applies only to newly manufactured equipment and accessories.

9.- For more detailed information about the conditions of the warranty, please check our ["General Terms and Conditions of Sale and Services"](#)